



Responding to individuals with dementia whose behaviour is viewed as challenging – for Managers and leaders

Learning outcomes and Programme

The learning outcomes for this workshop are mapped to the Skills for Care Qualifications and Credit Framework (QCF) Level 3 Unit DEM301 'Understand the neurology of dementia' and QCF Level 5 DEM501 'Lead and manage practice in dementia care'

Learning Outcomes:

By the end of this workshop participants will:

1. Be able to analyse approaches to understanding behaviour viewed as challenging in dementia care
2. Be able to lead practice that promotes the well-being of individuals with dementia
3. Be able to lead practice that supports staff to deliver dementia care
4. Be able to understand current policy and practice guidance for dementia care to include The Care Act (2014), The Mental Capacity Act (2005)
5. Be able to lead practice which enables staff to apply a person centred approach to supporting individuals who 'self-neglect' - within the legal framework

PROGRAMME

09.30	Welcome & Introduction
09.45	Group Exercise: exploring what we mean by 'challenging behaviour'
10.30	Presentation: defining 'challenging behaviour' in the context of dementia care
11.00	Break
11.15	Presentation and group discussion: models and approaches to understanding why an individual with dementia may behave in ways which others find challenging.
12.45	Lunch
13.15	Presentation and pairs exercise: applying the person centred approach to reduce 'challenging behaviours'.
14.30	Presentation and Group discussion: Policy & Practice which supports an individual who is behaving in a manner viewed as challenging
15.15	Break
15.30	Presentation and small group exercise: How to apply a person centred approach to supporting individuals who 'self-neglect' - within the legal framework
16.15	Reflection & evaluation
16.30	Close