



# Communicating and interacting with people with Dementia

## Learning Outcomes and Programme

The learning outcomes for this workshop are mapped to the Skills for Care Qualifications and Credit Framework Unit DEM205 'Understand the factors that can influence communication and interaction with individuals who have dementia'

### Learning outcomes:

By the end of this workshop the learner will:

1. Understand the factors that can influence communication and interaction with individuals who have dementia
2. Understand how a person centred approach may be used to encourage positive communication with individuals with dementia
3. Understand the factors which can affect interactions with individuals with dementia

### PROGRAMME

- 09.30 Welcome and Introduction
- 09.45 Presentation and exercises: Understand the factors that can influence communication and interaction with individuals who have dementia
- 10.00 Pairs exercises: How do we communicate?
- 10.45 Break
- 11.00 Presentation: How dementia affects the ability of an individual to communicate
- 11.30 Group exercise: Other factors that may influence an individual's ability to communicate and interact
- 11.45 Presentation & Pairs exercises: Exploration of the role of memory in communication for individuals with dementia
- 12.30 Lunch
- 13.00 Presentation: The Social Theory of Communication Disability in dementia: Making good use of language and adapting communication
- 13.45 Presentation & Exercises: Understanding how the biography of an individual with dementia can facilitate positive interactions
- 14.30 Presentation & Discussion: Techniques to facilitate positive interactions
- 15.00 Break
- 15.15 Group discussion: facilitating person centred communication and interaction
- 15.45 Presentation: Involving others to help enhance interactions with an individual with Dementia
- 16.15 Reflection and Evaluation
- 16.30 Close